

Role of the Quality Achievement Program



Who is the QA Team?

The Quality Assurance team consists of Quality Assurance Program Specialists (QAPS) and a Supervisor who work together to ensure that supports are provided to front line staff, administration and management teams in licensed child care and EarlyON Child and Family Centres in our district. All of our work, in its different capacities, is driven by How Does Learning Happen? Ontario's Pedagogy for the Early Years.

Who do we see?

Any authorized recreation programs, licensed Child Cares and EarlyON Child and Family Centres.

Besides visits, what else does QA do?

The QA team is also responsible for reviewing complaints/concerns and developing a professional learning plan with community partners based on the needs of service providers to enhance knowledge and skills of all teams

Why do we conduct site visits?

Our team conducts site visits to each licensed childcare and EarlyON program in the Nipissing District.

QAPS observes the program for an average of 1-1.5 hours to be able to document all necessary information required to complete the QA Site Visit

Report.

During our visits, we document observations as they relate to How Does Learning Happen?, and how successful sites are at implementing this framework into their programs.

The site visit is designed to encourage conversations within an agency/program as well as build the relationship between the program and our Quality Assurance Team.